So nice to meet you to meet you.mt name is Vasil and This is Christian.

-nice to meet you guys. My name is Samuel

Well nice to meet you samuel. So ill ask a couple of questions if you feel like not answering to any of them. Just don’t so have used the housing website before.?

I have, yes

so tell me about your experience using housing website

Pretty stressful, I would say it is a very responsible task to find housing. Cause of location pricing. The rooms, the square meters, the the community, where the people live, how far it is from the. Building were you work or study , it doesn’t matter, it has a lot of conditions and its pretty could be stressful, yeah

-Why did you use a housing website?

- I need the place to stay. That is my reason behind. You know I had to stay somewhere for my four years of study potential.

- So , how did you filter the results on the site?

-Well, first of all, I think one of the most important things in the area. So you have to pick the surroundings. The second thing was the price range. And I’m not quite sure I think these are one of the like the key points you need is like the location and the price, and it’s you know especially the. How good it is you know. If you have a Bathroom washing machine, kitchen.

-Wich one feature did you find the most important when searching?

-Definitely the the area I think that’s the most important one. ‘cause you find like a good affordable place doesn’t matter. It’s if it’s far away if it doesn’t. So close by it doesn’t matter so I think is the area.

- Is there something you disliked about this site?

-Yeah, I might say one of the things I didn’t like is the rating. I don’t really know. Maybe it’s the people, but maybe it’s the website. I’m not sure the feedback people give on housings is not as detailed as I want it to be. Sometimes I found it hard to follow the website. Some things I had to ask friends about. It was maybe one of the things was. paying and connecting with the landlords. Yeah,

How was the communication with the agency conducted?

-Honestly, I found it pretty pretty nice with. No obstacles, I stumbled upon a very understandable understanding landlord. The documentation was everything was pretty smooth. No, I just had to follow some. I had to get my keys and go to a specific location where I had to. I put in a PIN code and get the keys from there you know. But it was pretty smooth. My landlord is great.

How would you like the communication with the agency to be conducted?

-I would always prefer to have a personal conversation with someone but unfortunately I was in Bulgaria when I did the documentation so we were communication via email, and I honestly I don’t to communicate via email because it takes to long to respond and also I think, it would be way easier to either use WhatsApp or messaging the website I don’t know, I know it’s a lot to ask for but I personally didn’t like the email experience cause also missed out on picking one of the nicest rooms because of the delay

-so thank you for participating in this interview

-Thank you very much too, it was a pleasure.